

Catering for all Possibilities



Our comprehensive catering information system delivers a quality-led patient experience while reducing wastage and costs. XCater has been designed to deliver a fully integrated solution: from supplier, to back door, to the ward floor.

The nutritional analysis system is connected to a vast national database of suppliers, and provides regularly updated nutrition and allergen data.

XCater currently services two national contracts in Scotland and Wales, delivering a full catering information system and bedside ordering platform, Cook Freeze, Cook Chill and Fresh Cook, across all hospitals and CPUs.

Electronic Bedside Ordering

Patient bedside meal ordering with digital picture menus. Works on any mobile device, so patients can take their own orders, or is linked to bedside entertainment systems for instant transmission of ward data to the kitchen. Hosts allergen and nutrition information.

Nutritional Analysis

Displays the nutritional analysis of each meal, in a food diary that can be passed back to the EPR, and will save analysis

of any previous meals, along with patient details, for patient records. You can also build and analyse your own recipes and the nutritional content of menus. The solution will even run day parts analysis and compare the results to the British Dietetic Standards listed in the BDA digest.

Production Management

The most advanced product management solution there is. Helps manage the production of food, with recipes, cooking times and temperatures linked to production schedules and real-time menu updates. It can also generate front-of-pack labelling of PPDS products that are Natasha's Law compliant.

Digital HACCP

Record HACCP signatures from the back door to the ward floor. From the moment the food is first delivered through the production process, and when the food is served, all critical control points are captured digitally and can be audited when required on inspection. Allows for automated temperature monitoring.

Stock Management

Tracks stock at the hospital and manages production plans accordingly. The system will calculate supplier orders and can be integrated into finance systems to assist with the purchase ledger. Auto orders can be placed with suppliers when stock has been depleted.

+ many other features designed to save time and improve patient satisfaction.



- ✓ Provides full traceability
- ✓ Improves patient experience
- ✓ Reduces waste

Reduce, improve, track, and move.
Realise More with Synbiotix.

Synbiotix 



"The systems are very intuitive and user-friendly, with robust and comprehensive administrative and reporting functions. The data Synbiotix provide us with is invaluable to alter processes and create operational efficiencies across multiple departments"

Emily Griffitt

Contracts & Systems Manager, University Hospital Bristol and Weston



See Synbiotix in Action

Book a demo:
Email demo@synbiotix.com,
call us on **0330 400 4150**
or visit synbiotix.com.

XCater proudly powers


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NHS Trust


University Hospitals
Plymouth
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